

Privacy and Cookies policy

This policy applies to the website <https://www.julieodevlin.com>.

Information collected is used for the purpose of providing, operating and improving the services offered by Julie O'Devlin Counselling. Personal data is handled in accordance with applicable data protection laws and regulations.

Visitors to www.julieodevlin.com

The website is hosted on the Wix.com platform. Wix.com provides an online platform that allows us to offer services to you. Wix.com may collect information about the number of website visitors and general visitor patterns. This information is stored through Wix.com's data storage, databases and general applications on secure servers behind a firewall. The information collected does not enable you to be identified. You can find out more about Wix.com via their website.

Third parties

Your personal data is not shared with third parties, except where this is necessary to operate the website or provide services, or where we are legally required to do so.

Contact forms

When you complete and submit a contact form, the information you provide is collected by Wix.com and shared with Julie O'Devlin Counselling. This information is used solely to respond to your enquiry and, where applicable, to provide services.

Your information is kept confidential and is stored and retained in accordance with legal requirements. It is not shared with third parties, except where this is necessary to provide services or where we are legally required to do so.

How long is your data retained?

Once your enquiry has been addressed, and any services have been completed, your personal data will be securely deleted unless it is necessary to retain it for administrative, legal or security purposes.

Where you become a counselling client, information relating to your counselling will be retained in accordance with the terms set out in your counselling contract and applicable data protection requirements.

What rights you have over your data

If you have contacted us via the contact form or are a client, you can request a copy of the personal data held about you. You can also request personal data held about you is erased. This does not

include data that we are legally required to retain or that we have a legitimate reason to retain for administrative, legal or security purposes.

Cookies

Cookies are used on this website to support website security, effectiveness and functionality, such as remembering your session or preferences. Cookies do not, by themselves, enable you to be personally identified.

Privacy and Cookies Policy Updates

We reserve the right to modify this Privacy and Cookies Policy at any time. Changes and clarifications will take effect immediately upon their publication on the website.

If we make material changes to this policy, we will update this page so that you are aware of what information we collect, how we use it and, where applicable, how it may be used or disclosed.

Further information

If you decide to take up counselling, further information about confidentiality and how your personal data is retained is detailed in the counselling contract. All information is handled in accordance with applicable data protection legislation. Julie O'Devlin is registered with the Information Commissioner's Office (ICO).

Please contact Julie O'Devlin via counselling@julieodevlin.com if you have any questions about how your personal data is handled.

Last updated: June 2026